

SANDWICH MAKER

VSM421AK



USER MANUAL

PLEASE READ CAREFULLY! BEFORE USING THE APPLIANCES
PLEASE KEEP IT HANDY FOR FUTURE USE!

Health & Safety Guidelines

- · Always unplug the unit when not in use, before cleaning, or when adding or removing parts.
- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- · Incorrect operation and improper use can damage the appliance and cause injury to the user.
- The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- · Do not let children use this appliance unsupervised.
- Check the power cord and plug regularly for any damage. To prevent an electrical hazard, the manufacturer will need to replace the cord or plug if it is damaged.
- To reduce the risk of electric shock, do not immerse the plug, or power cord to water or any other liquid.
- Injury, fire, or electric shock could result from the use of accessory attachments that the manufacturer has not approved or supplied.
- Do not let the cord hang over the edge of a table or counter.
- Ensure that the cord is not in a position where it can be pulled inadvertently.
- Do not allow the cord to touch hot surfaces, and do not place it on or near a hot gas or electric burner or in a heated oven. Do not place the unit on a hot surface.
- This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended purpose.
- Do not leave this appliance unattended during use. An appliance should never be left unattended when plugged in.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use or for repairs carried out by unauthorised personnel.
- In the event of technical problems, switch off the appliance and do not attempt to repair it
 yourself. Return the appliance to an authorised service facility for examination, adjustment, or
 repair.
- Always insist on the use of original spare parts. Failure to comply with the above-mentioned
 precautions and instructions will affect the safe operation of this appliance.
- Inspect the toastie maker and power cord for signs of damage before use. Do not operate the toastie maker if any of its parts, including the plug, power cord, or socket, are damaged.
- · Do not use the toastie maker if it has been dropped, malfunctioned, or damaged in any way.
- · Do not overfill your toastie maker.
- Do not remove the detachable assembly while the toastie maker is in operation to avoid burns or property damage.
- Avoid contacting heating parts. Keep hands and utensils out of the toastie maker when in operation or connected to the mains to reduce the risk of personal injury or property damage.
- · Exercise extreme caution when moving the toastie maker when it contains hot foodstuffs.
- Do not leave the toastie maker unattended when in use.
- The use of accessories not recommended by the manufacturer may result in fire, electric shock, and injury. The use of an extension cord or separate timer is not recommended with the toastie maker.
- Use of suitable heat-resistant utensils and oven gloves is recommended for this appliance. Do
 not use metal or conductive utensils, as these can damage the surfaces and impair future use
 of the appliance.
- Your toastie maker does not contain any user-serviceable parts. Repairs should only be undertaken by qualified personnel.

- Warning: Do not open the lid during use. Hot steam may be emitted. Exercise the necessary caution when removing the lid and assembly so as to avoid spills.
- Warning: When opening the lid or moving the detachable assembly, the use of suitable heatresistant oven gloves is recommended to prevent exposure to hot foodstuffs, surfaces, or escaping steam.
- Warning: Do not add already hot or boiling foodstuffs to the toastie maker, as this may damage the unit and cause personal injury.
- Caution: When removing the toastie maker from the main power supply, Turn off the switch.
 Grasp the plug and pull to remove it. Do not pull on the power cord, as this can cause fire, electric shock, or injury.

Before First Use

- 1. Wash the plates with warm soapy water and dry thoroughly.
- 2. Wipe the housing with a damp cloth.

Inserting/Removing the Plates

To release the plates, push in the two clips at the front of the toastie maker. Choose your desired plates and insert them into the appliance, ensuring they click securely into place.

Using the Grill Plates

- 1. Insert the grill plates, ensuring they click securely into place.
- 2. Insert drip trays beneath the drainage holes.
- 3. Preheat the appliance for 2-3 minutes with the lid closed. The indicator light will turn off when preheated.
- 4. Ensure the food you want to grill (e.g., burger patties or steak) is to no more than 10mm thick.
- 5. Wipe the grill plates with a little cooking oil or butter.
- 6. Lay the food on the grill plate with a spatula or tongs.
- 7. Close the grill. Don't use the latch.
- 8. Once finished, use a heat-resistant utensil to carefully remove the cooked food.
- 9. Unplug the appliance, remove drip trays and allow to cool completely before cleaning.

Please Note: This grill plates comes with three drip trays. Before cooking on the grill, insert the drip drays beneath the grill plate's drainage hole to collect any oil or grease produced during cooking. Cook meat, poultry, and derivatives (mince, burgers, etc.) till the juices run clear.

Using the Toastie Plates

- 1. Insert the toastie plates, ensuring it clicks securely into place.
- 2. Preheat the appliance for 2-3 minutes with the lid closed. The indicator light will turn off when preheated.
- 3. Place your desired sandwich with chosen fillings on the preheated plate.
- 4. Close the lid and cook for 3–6 minutes, or until the food is cooked to your liking.
- 5. Once finished, use a heat-resistant utensil to carefully remove the cooked food.
- 6. Unplug the appliance and allow it to cool completely before cleaning.

Using the Waffle Plates

- 1. Beat 2 eggs in a large bowl with a hand-held mixer until fluffy.
- 2. Beat in 250g of plain flour mixed with 4 teaspoons baking powder, 120ml vegetable oil, 1 tablespoon of caster sugar, ½ teaspoon of salt and ½ teaspoon vanilla extract. Beat until smooth.

- 3. Insert the waffle plates, ensuring it clicks securely into place.
- 4. Pour 2 portions of the mixture into the waffle plates & cook until golden brown.
- 5. Serve hot.

Cleaning and Maintenance

- · Allow the appliance to cool completely before cleaning.
- · Wash the plates with warm soapy water and dry thoroughly.
- · Wipe the housing with a damp cloth.
- Do not use abrasive cleaners or scouring pads.

WEEE

The WEEE symbol on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

IMPORTANT: ADDITIONAL SAFETY INFORMATION

This product is **NOT** intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been given instruction concerning use of the product by a person responsible for their safety.



HEAD OFFICE

Sukari Industrial Estate-Off Thika Highway

Exit 10-next to Kenyatta University P.O Box 402-00606, Nairobi, Kenya

TEL: +254-20-3699000 info@hotpoint.co.ke

OUR OUTLETS

Sarit Centre, Garden City, Village Market, CBD, Imaara Mall, Riara, Karen Binaa Complex, Yaya Centre

Likoni Mall

Tel: +254-20-3699500

Nyali Centre

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Eldoret - Rupa Mall

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Kisumu - Mega City Mall

Tel: 020 3699850

Rwanda Head Office

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SERVICE CENTRES

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Mombasa-Likoni

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Customer Care: 0800720404

VON HOME APPLIANCES WARRANTY

VON provides a 12 months warranty for this product from the date of purchase.

TERMS & CONDITIONS:

- 1 The warranty is valid for 12 months from the date of purchase.
- 2 This card must be completed and returned for registration of the promised warranty to M/S Hotpoint Appliances Ltd within two weeks of purchase, failing to which this warranty will be deemed to be null and void.
- 3 Warranty is given that the product recorded above is free from factory faults and any defect which in our judgment is due to manufacturing will be serviced free-of-charge and faulty part(s) will be replaced, not the product. This warranty is a quality assurance warranty and applicable for repairs and service as stated. This is not a replacement warranty.
- 4 All customers are strongly advised to protect their equipment from damaging power surges and dips with the recommended voltage stabilizers. Damage occurring to the equipment in the event of failure to do so will void this warranty. All products must be installed correctly according to the instructions stated in the manual and must be used solely for purposes intended/designed. Electrical damage caused by power supply other than the specified voltage and cautions will not be covered by this warranty. Similarly, damage caused by lightening /power surges/ transformers/ high voltage will not be covered by this warranty.
- **5** This warranty applies only to VON branded products that have been purchased within Kenya from either M/S Hotpoint Appliances Ltd or any of our authorized dealers.
- 6A This warranty does not cover plastic parts, ordinary wear and tear, tampering and repairs undertaken by unauthorized sources without prior permission of M/S Hotpoint Appliances Ltd, negligence or accident or cases where original serial number of the product purchased has been altered or erased or removed.
- **6B** This warranty does not cover accidental damages, misuse or abuse, to the cabinet parts, knobs or consumable items such as batteries, belts, bulbs, glass, trays, taps, and others.
- **6C** This warranty will be rendered invalid if the item is misused/tampered and or damaged by an unauthorized individual/institute during delivery, installation or repair.

- 7 Damage/fault caused by insects/pests is also not covered by this warranty.
- 8 This warranty does not cover any transport related charges/costs to attend/deliver/collect any malfunctioning product. However, the return will be provided at no cost/charge if the item is under warranty and requires to be returned to the end user.
- 9 No alteration will be accepted made on the warranty card as far as the model, serial numbers and the date is concerned
- 10 In case of the item being exchanged, this warranty card must be surrendered in exchange for another one.
- 11 Any warranty claim must be accompanied with this warranty card; no claim would be accepted whatsoever without the original warranty card.
- 12 Hotpoint Appliances Ltd shall endeavor in its best ability to repair within 48 (forty-eight) hours, subject to availability of manufacturer's recommended genuine parts. Should the said spares be not available, then in that event Hotpoint Appliances shall be absolved from its responsibility as this event shall be deemed as a Force Majeures.
- 13 The purchaser agrees that the sole liability of Hotpoint Appliances Ltd with respect to defective goods shall be limited as set forth in this warranty and Hotpoint Appliances Ltd shall not be liable under any theory of relief, including breach of contract, negligence, strict liability, tort or otherwise for incidental consequential or other damages including but not limited to loss of profits, injury to property, or loss of use of the goods. In no event shall the liability of Hotpoint Appliances Ltd hereunder exceed the purchase price actually paid by purchaser for the goods. The foregoing warranty is in lieu of all the other expenses and implied warranties including, without limitation, warranties of merchantability and fitness for numpose.
- 14 This warranty shall be subject to the Laws of Kenya.

YOU MUST HAVE THE ORIGINAL WARRANTY CARD (OVERLEAF) DULY FILLED IN WITH THE ORIGINAL AUTHORISED DEALER'S STAMP (INDICATING DATE OF PURCHASE) ALONG WITH PURCHASE RECEIPT TO CLAIM THE WARRANTY SERVICE IN FUTURE.

PLEASE INDICATE THE PROBLEM CLEARLY TO THE RECEIVEING PERSON AT THE SERVICE CENTER/COLLECTION POINT TO ENABLE FASTER AND ACCURATE DIAGNOSIS.



WARRANTY CARD

(Please keep it duly filled and stamped in original, safe for future) NAME:.... ADDRESS: TEL/MOBILE NO.EMAIL ID. P.O. BOX: DATE OF PURCHASE:/...../...../...../ DEALER'S NAME, BRANCH & ADDRESS: INVOICE NO. **DEALERS STAMP:**

Model No. VSM421AK