

# VON<sup>®</sup>

DESIGNED TO LOVE

## SANDWICH MAKER

VSM211AX



## USER MANUAL

PLEASE READ CAREFULLY! BEFORE USING THE APPLIANCES  
PLEASE KEEP IT HANDY FOR FUTURE USE!

## IMPORTANT SAFEGUARDS

Please read these instructions carefully before using the appliance, and always follow the safety and operating instructions.

***Important*** : This appliance can be used by children over 8 years old and people with reduced physical, sensory or mental capacities or with a lack of experience or knowledge if they have been given supervision or instructions concerning the safe use of the appliance and the risks involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 years and supervised. Never leave the appliance and its cord unsupervised and within reach of children less than 8 years old or irresponsible persons when it is plugged into the wall or when it is cooling down.

- ❑ Check that your mains voltage corresponds to that stated on the appliance.
- ❑ Never leave the appliance unsupervised when in use.
- ❑ From time to time check the appliance and its cord for damages. Never use the appliance if cord or appliance shows any signs of damage. In that case, all repairs should be made by a competent qualified electrician<sup>(\*)</sup>.
- ❑ Only use the appliance for domestic purposes and in the way indicated in these instructions.
- ❑ Never immerse the appliance in water or any other liquid for any reason whatsoever. Never place it into the dishwasher.
- ❑ Never use the appliance near hot surfaces.
- ❑ Before cleaning, always unplug the appliance from the power supply.
- ❑ Never use the appliance outside and always place it in a dry environment.
- ❑ Never use accessories which are not recommended by the producer. They could constitute a danger to the user and risk to damage the appliance.

- ❑ Never move the appliance by pulling the cord. Make sure the cord cannot get caught in any way. Do not wind the cord around the appliance and do not bend it.
- ❑ Stand the appliance on a table or flat surface.
- ❑ Make sure the appliance has cooled down before cleaning and storing it.
- ❑ Make sure the cord never comes into contact with the hot parts of the appliance.
- ❑ **The temperature of the accessible surfaces may be very high when the appliance is in use. Make sure not to touch these hot parts of the appliance.**
- ❑ Make sure the appliance never comes into contact with inflammable materials, such as curtains, cloth, etc. when it is in use, as a fire might occur.
- ❑ Be careful not to scratch the special coating of the cooking plates, as you might get little pieces of this coating into the food. Use a classical wooden spatula or a heat-resistant plastic one.
- ❑ Always unplug the appliance when it is not in use, especially since it is not equipped with an on/off switch.
- ❑ Only use the appliance for food that is supposed to be cooked.
- ❑ Your appliance must never be switched on through an external timer or any kind of separate remote control system.

(\* ) Competent qualified electrician: after-sales department of the producer or importer or any person who is qualified, approved and competent to perform this kind of repairs in order to avoid all danger. In case of need you should return the appliance to this electrician.

## **USE**

- Protective coating burn off will cause smoking on first use. This is NOT harmful and will disappear after a short time.
- When using for the first time, wipe the surface of the plates with a damp cloth, then dry. You may season the plates with butter, margarine or cooking fat. Since the sandwich maker has a non-stick surface, the use of butter or oil is optional.
- Close the sandwich maker and plug into the electrical outlet. The red and green pilot lights will come on to indicate that the appliance is switched on.
- Prepare your sandwich while the unit is heating.
- The green pilot light will go off when the cooking temperature is reached. During use, this ready light will come on and off regularly. This simply means that the thermostat is regulating the appliance's temperature.
- Fully open the sandwich maker. Place a slice of bread in the bottom half with the buttered side against the plate.
- Fill the sandwich.
- Add the top slice with the buttered side up and carefully close the toaster. Do not force shut. Steam will be ejected from between the plates; make sure that fingers do not come into contact with the steam.
- Lock the two halves with the wire clip while toasting.
- Your sandwich will be toasted in 2 to 3 minutes or longer to suit your taste. Open the toaster and remove the sandwich using a plastic or wooden spatula. Never use a metal knife as this may damage the non-stick coating.
- Close the lid to preserve the heat until you are ready to toast the next sandwiches.
- Prepare additional sandwiches if desired while the others are cooking.
- Unplug when finished.

## **HINTS FOR BEST RESULTS**

- Always preheat before use. Plug the cord into the power outlet while preparing the fillings.
- Flavoured butter may also be used.
- For additional flavour, use bacon dripping. Brush drippings on the outside of the bread.

## **CLEANING**

- Before cleaning, unplug and wait for the appliance to cool down.
- Wipe the outside only with a slightly moistened cloth ensuring that no moisture, oil or grease enters the cooling slots.
- Wipe the inside and the edges of the plate with a paper towel or a soft cloth.
- Do not clean the inside or outside with any abrasive scouring pad or steel wool as this will damage the finish.
- Do not immerse in water or any other liquid.

# Hotpoint

## HEAD OFFICE

Sukari Industrial Estate–Off Thika Highway  
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## OUR OUTLETS

Sarit Centre, Garden City, Village Market, CBD, Imaara  
Mall, Riara, Karen Binaa Complex, Yaya Centre

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Tel: +254-20-3699500

Nyali Centre

Tel: +254-20-3699700

Eldoret - Rupa Mall

Tel: +254-20-3699650

Kisumu - Mega City Mall

Tel: 020 3699850

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## SERVICE CENTRES

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# VON<sup>®</sup>

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Customer Care: 0800720404

# VON HOME APPLIANCES WARRANTY

VON provides a 12 months warranty for this product from the date of purchase.

## TERMS & CONDITIONS:

<p>1 The warranty is valid for 12 months from the date of purchase.</p> <p>2 This card must be completed and returned for registration of the promised warranty to M/S Hotpoint Appliances Ltd within two weeks of purchase, failing to which this warranty will be deemed to be null and void.</p> <p>3 Warranty is given that the product recorded above is free from factory faults and any defect which in our judgment is due to manufacturing will be serviced free-of-charge and faulty part(s) will be replaced, not the product. This warranty is a quality assurance warranty and applicable for repairs and service as stated. This is not a replacement warranty.</p> <p>4 All customers are strongly advised to protect their equipment from damaging power surges and dips with the recommended voltage stabilizers. Damage occurring to the equipment in the event of failure to do so will void this warranty. All products must be installed correctly according to the instructions stated in the manual and must be used solely for purposes intended/designed. Electrical damage caused by power supply other than the specified voltage and cautions will not be covered by this warranty. Similarly, damage caused by lightening /power surges/ transformers/ high voltage will not be covered by this warranty.</p> <p>5 This warranty applies only to VON branded products that have been purchased within Kenya from either M/S Hotpoint Appliances Ltd or any of our authorized dealers.</p> <p>6A This warranty does not cover plastic parts, ordinary wear and tear, tampering and repairs undertaken by unauthorized sources without prior permission of M/S Hotpoint Appliances Ltd, negligence or accident or cases where original serial number of the product purchased has been altered or erased or removed.</p> <p>6B This warranty does not cover accidental damages, misuse or abuse, to the cabinet parts, knobs or consumable items such as batteries, belts, bulbs, glass, trays, taps, and others.</p> <p>6C This warranty will be rendered invalid if the item is misused/tampered and or damaged by an unauthorized individual/institute during delivery, installation or repair.</p>	<p>7 Damage/fault caused by insects/pests is also not covered by this warranty.</p> <p>8 This warranty does not cover any transport related charges/costs to attend/deliver/collect any malfunctioning product. However, the return will be provided at no cost/charge if the item is under warranty and requires to be returned to the end user.</p> <p>9 No alteration will be accepted made on the warranty card as far as the model, serial numbers and the date is concerned.</p> <p>10 In case of the item being exchanged, this warranty card must be surrendered in exchange for another one.</p> <p>11 Any warranty claim must be accompanied with this warranty card; no claim would be accepted whatsoever without the original warranty card.</p> <p>12 Hotpoint Appliances Ltd shall endeavor in its best ability to repair within 48 (forty-eight) hours, subject to availability of manufacturer's recommended genuine parts. Should the said spares be not available, then in that event Hotpoint Appliances shall be absolved from its responsibility as this event shall be deemed as a Force Majeures.</p> <p>13 The purchaser agrees that the sole liability of Hotpoint Appliances Ltd with respect to defective goods shall be limited as set forth in this warranty and Hotpoint Appliances Ltd shall not be liable under any theory of relief, including breach of contract, negligence, strict liability, tort or otherwise for incidental consequential or other damages including but not limited to loss of profits, injury to property, or loss of use of the goods. In no event shall the liability of Hotpoint Appliances Ltd hereunder exceed the purchase price actually paid by purchaser for the goods. The foregoing warranty is in lieu of all the other expenses and implied warranties including, without limitation, warranties of merchantability and fitness for purpose.</p> <p>14 This warranty shall be subject to the Laws of Kenya.</p>
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YOU MUST HAVE THE ORIGINAL WARRANTY CARD (OVERLEAF) DULY FILLED IN WITH THE ORIGINAL AUTHORISED DEALER'S STAMP (INDICATING DATE OF PURCHASE) ALONG WITH PURCHASE RECEIPT TO CLAIM THE WARRANTY SERVICE IN FUTURE.

PLEASE INDICATE THE PROBLEM CLEARLY TO THE RECEIVING PERSON AT THE SERVICE CENTER/ COLLECTION POINT TO ENABLE FASTER AND ACCURATE DIAGNOSIS.

**THIS PRODUCT IS DESIGNED FOR DOMESTIC USAGE ONLY**



**WARRANTY CARD**

(Please keep it duly filled and stamped in original, safe for future)

NAME:.....  
.....

ADDRESS:.....  
.....

TEL/MOBILE NO. ....EMAIL ID.....

P.O. BOX: .....

DATE OF PURCHASE: ...../...../.....

DEALER'S NAME, BRANCH & ADDRESS: .....  
.....

INVOICE NO.....

DEALERS STAMP: .....

Model No. VSM211AX