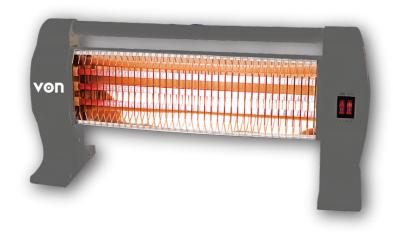


## **QUARTZ BAR HEATER, 1200W**

VHB122MQYG



### **USER MANUAL**

PLEASE READ CAREFULLY! BEFORE USING THE APPLIANCES
PLEASE KEEP IT HANDY FOR FUTURE USE!

#### Dear Customer:

We thank you very much for having purchased one product of ours. We kindly ask you to read and save this instruction manual.

#### CAUTION

- Remove the packing and make sure that the appliance is intact. In case of doubt do not use the appliance and contact our after-sales service. Do not leave packaging materials like bags and staples within reach of children.
- Before switching on appliance check if the electrical voltage and frequency of the circuit correspond to those indicated on the appliance.
- The appliance has to be connected to a circuit according to the rules in force concerning the civil plant. The plant has to be related to the nominal power of
- the appliance and has to be provided with an earth-wire.
- Use the appliance only for the mentioned purpose, namely as a radiator for domestic use.
  - Do not use it for any other application as it could get dangerous.
- The manufacturer is not responsible for any eventual damages caused by improper or faulty use.
  - The use of every electrical appliance calls for the awareness of some basic rules .such as:
  - -never touch the appliance with wet or damp hands or feet.
  - -never expose the appliance to atmospheric conditions(rain, sun, etc. ).
- The appliance must be always placed on a flat and stable surface.
- Switch the appliance off and unplug it before cleaning.
- When the appliance is not in use switch it off and unplug it. Make harmless the
  parts of the appliance which could be handled hazardously by children for
  playing.
- Do not use the radiator near bath-tubs, showers, wash-basins or swimming-pools(minimum distance 1 meter).
- Do not put the cable on the appliance when it is still warm.
- A correct operation of the appliance is obtained when the radiator is installed vertically. Do not switch on the fan heater near pieces of furniture, curtains, shelves, etc.
- Do not use the appliance near liquids or inflammable matters.
- Never operate the appliance immediately below an outlet.
- ATTENTION: Do not connect the appliance to a device switching the appliance automatically on such as a thermal control device or a time switch to avoid overheating risks when the radiator is moved or covered.
- Do not cover the appliance when it is running to avoid overheating risks.
- In case the power cord is damaged send it to the nearest after sale service recommended by the manufacturer for the replacement.

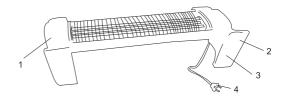
- Children, old people and disabled people are not often aware of dangers, which can derive from improper use of the appliance. The appliance should never be used without an adult supervision.
- Do not connect the appliance to extension cords or multiple outlets.
- Do not damage and do not kink the power cord.
- Before cleaning the appliance or carrying out any maintenance switch off the whole system.

If the appliance is out of work switch it off without tampering it. If any repair is required please contact only the after-sale centers approved by the

manufacturer and ask for original spare parts. Otherwise safety of the appliance can be compromised.

#### COMPONENTS

- 1- Body frame
- 2- Base plate
- 3- Tip-over safety switch rod
- 4- Power cord



#### **ASSEMBLY**

Assembly the body frame and the base plate together as the following sequences.

Remove the butterfly nuts from the lower part

Remove the butterfly nuts from the lower part of the body frame.

Insert the power cord through the slot placed in the middle part of the basement and then assemble the body frame to the base plate.

Secure the body frame to the base plate by means of the two butterfly nuts Previously removed. Insert the power cord through the suitable slots and then fix it by the clamp.

#### **OPERATION**

Plug in the appliance. Check that the outlet has at least a 10AMPERE current carrying capacity.

#### Models with switches

Select the speed by suitable switches. Press the oscillating switch to make the radiator oscillate. Press it again to switch off the oscillating movement of the appliance.

The radiator can be activated manually by pressing the handle situated in the rear part of the appliance.

#### SAFETY DEVICE

This appliance is provided with two safety devices: the first device disconnects the appliance when the radiator is tilted or when is tipped by means of a switch situated in the lower part of the radiator. The second safety device disconnects the appliance in case of overheating by means of a thermo fuse.

#### MAINTENANCE

The appliance needs only an external regular cleaning.

After use and before cleaning always unplug the appliance and wait till the item is cool.

Clean the grilles from dust.

Do not clean the painted parts with emery flour or solvents and use only a moistened cloth.

#### TECHNICAL DATA

Voltage: 220V-240V~ 50Hz Max Power consumption:1200W

#### **Cautions**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2. Children should be supervised to ensure that they do not play with the appliance.
- 3. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 4. the instructions shall state that the heater must not be located immediately below a socket outlet.
- 5. do not use this heater with a programmer, timer or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered of positioned incorrectly.
- 6. do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- 7. warning:in order to avoid overheating,,donot cover the heater.
- 8. Clean and save: first Unplug plug, wait for after cooling machine, vacuum cleaner with blower or clear dirt, or with a soft cloth graze outside surface, Prohibit flush fuselage, waxing, Clean, dry after the packaging.
- 9. Never touch the appliance with your hands or feet if they are wet, damp or naked.
- 10. Remove the plug from the outlet when not in use.
- 11. Not place the appliance near heat sources or flammable materials.



#### **HEAD OFFICE**

Sukari Industrial Estate-Off Thika Highway

Exit 10-next to Kenyatta University P.O Box 402-00606, Nairobi, Kenya

TEL: +254-20-3699000 info@hotpoint.co.ke

#### **OUR OUTLETS**

Sarit Centre, Garden City, Village Market, CBD, Imaara Mall, Riara, Karen Binaa Complex, Yaya Centre

Likoni Mall

Tel: +254-20-3699500

Nyali Centre

Tel: +254-20-3699700

Eldoret - Rupa Mall

Tel: +254-20-3699650

Kisumu - Mega City Mall

Tel: 020 3699850

**Rwanda Head Office** 

Plot #624, KK 10 AVE,

Tel: +250788381774

#### SERVICE CENTRES

Sarit Centre-Westlands, Nairobi

Tel: +254-20-3699000

Email: servicesarit@hotpoint.co.ke

#### Sukari Industrial Estate-Off Thika Highway

Exit 10-next to Kenyatta University

Tel: +254-20-3699400

Email: svcruiru@hotpoint.co.ke

Mombasa-Likoni

Tel: +254-799 996996/ 799 996990

+254-20-3699550

Email: servicemsa@hotpoint.co.ke



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**Customer Care: 0800720404** 

## VON HOME APPLIANCES WARRANTY

VON provides a 12 months warranty for this product from the date of purchase.

#### **TERMS & CONDITIONS:**

- 1 The warranty is valid for 12 months from the date of purchase.
- 2 This card must be completed and returned for registration of the promised warranty to M/S Hotpoint Appliances Ltd within two weeks of purchase, failing to which this warranty will be deemed to be null and void.
- 3 Warranty is given that the product recorded above is free from factory faults and any defect which in our judgment is due to manufacturing will be serviced free-of-charge and faulty part(s) will be replaced, not the product. This warranty is a quality assurance warranty and applicable for repairs and service as stated. This is not a replacement warranty.
- 4 All customers are strongly advised to protect their equipment from damaging power surges and dips with the recommended voltage stabilizers. Damage occurring to the equipment in the event of failure to do so will void this warranty. All products must be installed correctly according to the instructions stated in the manual and must be used solely for purposes intended/designed. Electrical damage caused by power supply other than the specified voltage and cautions will not be covered by this warranty. Similarly, damage caused by lightening /power surges/ transformers/ high voltage will not be covered by this warranty.
- 5 This warranty applies only to VON branded products that have been purchased within Kenya from either M/S Hotpoint Appliances Ltd or any of our authorized dealers.
- 6A This warranty does not cover plastic parts, ordinary wear and tear, tampering and repairs undertaken by unauthorized sources without prior permission of M/S Hotpoint Appliances Ltd, negligence or accident or cases where original serial number of the product purchased has been altered or erased or removed.
- **6B** This warranty does not cover accidental damages, misuse or abuse, to the cabinet parts, knobs or consumable items such as batteries, belts, bulbs, glass, trays, taps, and others.
- 6C This warranty will be rendered invalid if the item is misused/tampered and or damaged by an unauthorized individual/institute during delivery, installation or repair.

- 7 Damage/fault caused by insects/pests is also not covered by this warranty.
- 8 This warranty does not cover any transport related charges/costs to attend/deliver/collect any malfunctioning product. However, the return will be provided at no cost/charge if the item is under warranty and requires to be returned to the end user.
- 9 No alteration will be accepted made on the warranty card as far as the model, serial numbers and the date is concerned.
- 10 In case of the item being exchanged, this warranty card must be surrendered in exchange for another one.
- 11 Any warranty claim must be accompanied with this warranty card; no claim would be accepted whatsoever without the original warranty card.
- 12 Hotpoint Appliances Ltd shall endeavor in its best ability to repair within 48 (forty-eight) hours, subject to availability of manufacturer's recommended genuine parts. Should the said spares be not available, then in that event Hotpoint Appliances shall be absolved from its responsibility as this event shall be deemed as a Force Majeures.
- 13 The purchaser agrees that the sole liability of Hotpoint Appliances Ltd with respect to defective goods shall be limited as set forth in this warranty and Hotpoint Appliances Ltd shall not be liable under any theory of relief, including breach of contract, negligence, strict liability, tort or otherwise for incidental consequential or other damages including but not limited to loss of profits, injury to property, or loss of use of the goods. In no event shall the liability of Hotpoint Appliances Ltd hereunder exceed the purchase price actually paid by purchaser for the goods. The foregoing warranty is in lieu of all the other expenses and implied warranties including, without limitation, warranties of merchantability and fitness for purpose.
- 14 This warranty shall be subject to the Laws of Kenya.

YOU MUST HAVE THE ORIGINAL WARRANTY CARD (OVERLEAF) DULY FILLED IN WITH THE ORIGINAL AUTHORISED DEALER'S STAMP (INDICATING DATE OF PURCHASE) ALONG WITH PURCHASE RECEIPT TO CLAIM THE WARRANTY SERVICE IN FUTURE.

PLEASE INDICATE THE PROBLEM CLEARLY TO THE RECEIVEING PERSON AT THE SERVICE CENTER/COLLECTION POINT TO ENABLE FASTER AND ACCURATE DIAGNOSIS.



#### WARRANTY CARD

(Please keep it duly filled and stamped in original, safe for future) NAME:.... ..... ADDRESS: ..... TEL/MOBILE NO. .....EMAIL ID. P.O. BOX: DATE OF PURCHASE: ....../...../...../ DEALER'S NAME, BRANCH & ADDRESS: ..... INVOICE NO. **DEALERS STAMP:** 

Model No. VHB122MQYG